

Village Veterinary Hospital

236 36th Street

Bellingham, WA 98225

Phone: (360) 647-1980, Fax: (360) 647-1869

Dropping Your Pet Off

As our doctors are often booked up for appointments, sometimes up to two weeks in advance, we like to provide our established clients who have pets with urgent medical problems the option of dropping off their pet with us and the doctors will make time during the day to examine him/her and decide the best course of action to ensure its continued health. If leaving your pet in our care is acceptable to you, here are a few points to remember:

1. When filling out the drop-off form, please be as complete as possible so our doctors have a good understanding of your concerns and your pet's history of symptoms. Pets are being fit in for the *immediate* problem and the doctors' request that examination of chronic problems in addition to this be scheduled for a regular appointment.

2. We cannot guarantee at what time your pet will be examined by a doctor. It may not be until the end of the day. All drop-off patients are triaged by our technicians and if a patient is critical it will be seen directly.

3. We also cannot guarantee which doctor will be examining your pet. To ensure the pet is seen as soon as possible, the first available doctor will examine it.

4. Please remember to leave a phone number where you can be reached throughout the day as the doctors may have additional questions or we may want to reach you with an update or estimate for medical treatment. We cannot perform procedures or treatment on your pet without your approval.

5. Patients that have been dropped off should be picked up at the end of the day (6:00pm) unless we have otherwise notified you.

We offer this service out of concern for our patients and will do our best to accommodate those with urgent medical issues. Please be patient with our doctors and staff as they are doing their utmost to provide the best care for your pet. As some days can get very busy here, you may be required to wait at the end of the day for the doctor or technician to have the opportunity to review with you what has been done for your pet and answer any of your questions.